



IMPACT PATIENT SAFETY

from the LABORATORY

Patient Safety begins in the laboratory, but any successful patient safety initiative must be supported by an interdisciplinary team working towards a common goal. Clinical laboratory managers must take leadership roles in driving these initiatives and promoting positive change. With a cross functional view of the hospital, attendees will increase their skills in analyzing errors that impact patient safety, influence, and persuasion, and in the process, clarify their thinking about leadership and learn how they can have more impact beyond the laboratory.

Led by a dynamic instructor, this workshop combines lecture, interactive discussion, activities, and team reporting to create a total learning experience. You will gain new, immediately applicable skills that will help you change the way you approach patient safety.

Learning Objectives

You Will:

- Define your critical role and the role of your laboratory in Patient Safety and Clinical Outcomes
- Plan for an analysis & application of the knowledge gained to your “real-life” situation
- Apply learned critical influence skills to promote an interdisciplinary patient safety initiative
- Aspire to make a difference – newly charged and motivated to tackle one of the most egregious issues we face in the medical field today

Agenda

- The Problem of Patient Safety
- Error Analysis Practice
- The Art & Science of Influence/Persuasion
- Case Study Review
- Develop Your Plan of Action

Format

Four-hour, highly interactive workshop

Continuing Education Information

This program is eligible for 4.0 continuing education credits. Credits from ASCP (CMLE), ASCLS (P.A.C.E.), California, and Florida are available. CE for SmartLab is processed the same way as a chapter meeting.